

One Team. One Goal. Safety for All.

Moving requires teamwork. And in these challenging times, northAmerican[®] is committed to working with everyone involved in a move to ensure one key goal: the health and well-being of our customers, team members, suppliers, clients and their relocating employees.

In our effort to prevent the spread of germs and illness, northAmerican has provided everyone who interacts with our moving customers – employees, agency personnel, drivers and crews – with safety measure guidance that exceeds CDC prevention guidelines.

We will continue to take every precaution necessary to ensure safe moves for all.

The following guidelines from the American Moving & Storage Association should help promote safety during any moves planned now or within the near future.



Big Smiles, No Shakes.

To avoid personal contact, per van line instructions, you can expect a warm greeting and a big smile from your northAmerican crew, but no handshake. Please don't be offended – it's for everyone's safety.



Maintain Distance with Virtual Estimates and Planning.

Comply with important social distancing measures through online, video and virtual estimating. Ask your northAmerican agent for available options.



Germ-Free Crews Mean Germ Free Moves.

If possible, provide access to a sink, soap and paper towels for your moving crew throughout the move, and hand sanitizer by the door. Don't worry about having enough – our crews come prepared!



Fresh Supplies for Safety's Sake.

Used or recycled packing materials could be compromised. Don't take a chance with your health. Use only new boxes, tape, packing paper and other supplies.



Communication is Key.

If anyone in your home may have contracted Coronavirus or are isolating due to virus exposure or potential exposure, call your northAmerican agent immediately. We'll do our best to help you reschedule your move.



Remember, ensuring everyone's safety throughout the move is northAmerican's top priority. If we work together, we can get through this pandemic in good health.