Moving Checklist

**MOVER CHECKLIST**

**CONTACT 5 MOVERS**

- Read: Your Rights and Responsibilities Booklet

**VERIFY IDENTITY**

- How long have you been in business?
- What’s your physical address & phone #?
- Are you insured & licensed to transport goods?
- Motor carrier #?
- Are you a ProMover at the American Moving & Storage Association?
- What’s your BBB rating?

**ESTIMATE THE MOVE**

- What’s included in my quote?
- Is this price guaranteed?
- How do you generate an estimate?
- How do you identify the weight of a shipment?
- Is there an extra cost to pack specialty items?
- What’s considered a specialty item?
- Any extra charges because of where I live?
- What is the delivery spread? How do you guarantee pickup/delivery?

**MOVING PROCESS**

- What items do I have to take with me?
- Will I be in contact with the driver?
- Do I need to be present during the packing?
- How do you take inventory of all my item?
- Should I do anything in advance of the pack days?
- Who’s my main contact for my move?

**PICK UP DELIVERY DELAY**

- Cancellation policy?
- Valuation protection?
- Payment options and expectations?

**AFTER THE MOVE**

- What happens if something should break or get damaged in the move?
- What is your claims process like?
- Can my claim be denied?